

The leading European community in care, healthcare and hospitality in times of vulnerability.



‘At your side’, our corporate project, reflects the new era we are entering. It will enable us to reach a new level.



Sophie Boissard
Chief Executive Officer

Across Europe, the healthcare sector is facing unprecedented challenges, from demographic shifts to the rise of chronic diseases and new modes of home and outpatient care. The Clariane community is responding through “At your side”, its corporate project.

Building on the in-depth transformation process that began in 2016, the main thrust of this project translates to three priorities:

Supporting the shift to outpatient care. People increasingly value being able to remain at home. Clariane is adapting to this change and, with the innovative spirit that runs through all its activities, offers solutions that meet this aspiration. These include increasing its outpatient capacity in healthcare facilities, launching shared living solutions and new domiciliary care services, and opening its care homes to outpatients through day care.

Strengthening our core expertise. Clariane’s business has developed based on our knowhow regarding quality of care, human resources management, and medical expertise. We intend to consolidate this expertise. Our objectives include accelerating our digitalisation strategy, meeting 50% of our training needs in-house by 2025, and developing further medical expertise in elderly care, mental health, and rehabilitation medicine.

Building a lasting bond of trust. The intrinsically human nature of our business activities requires that we establish unwavering trust with all our stakeholders. That is why, following a vast consultation process involving 1,500 people across Europe, Clariane became a purpose-driven company under French law (“entreprise à mission”) in June 2023. Through this decision, we clearly reaffirm the alignment of our business model with our social and environmental objectives.

First half 2024

30 June 2024

€2,636 million

Group turnover

+6.8%

organic growth

1,217

facilities

800

local communities served

60,000

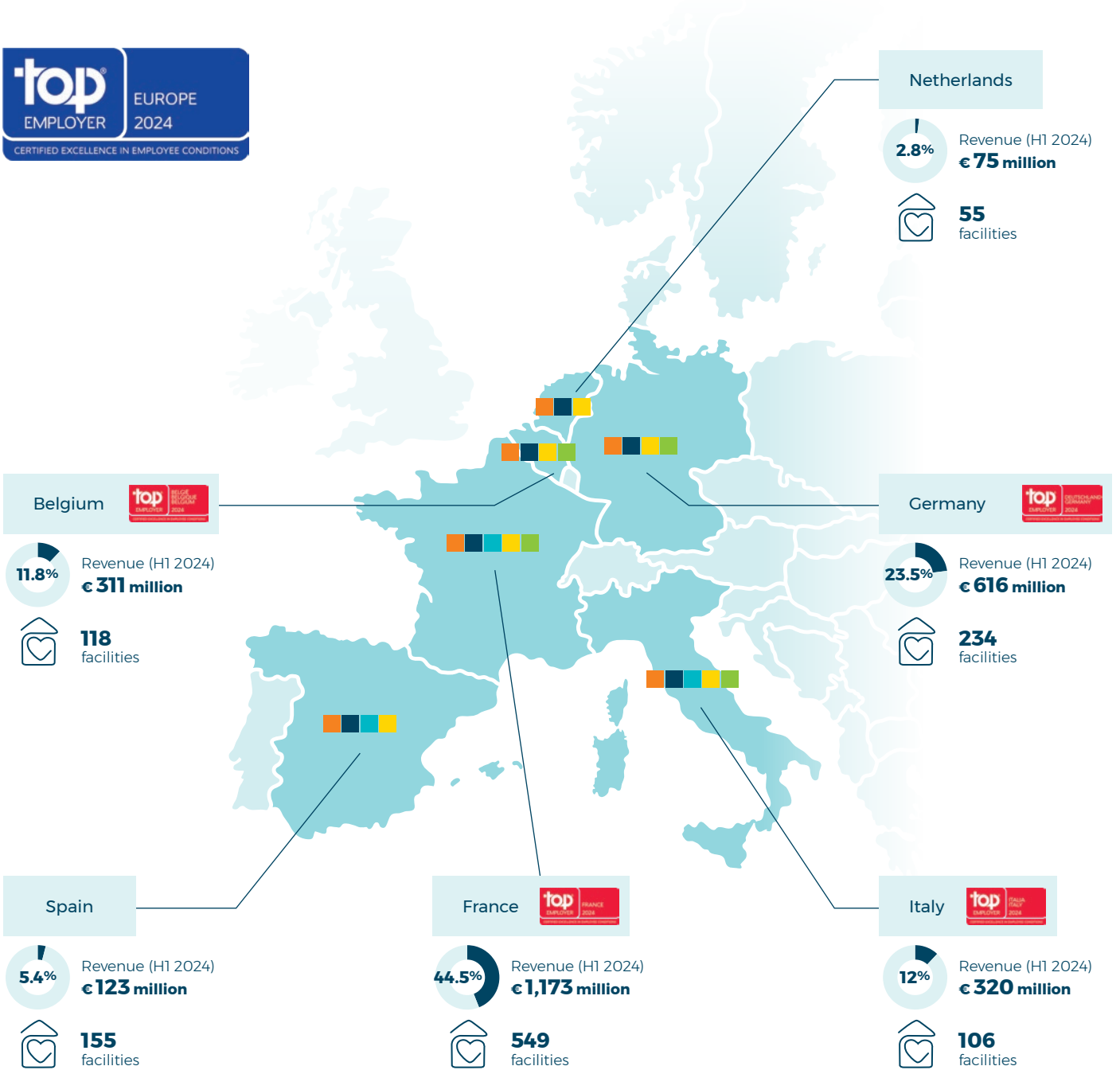
employees

566,000

residents and patients cared in the first six months of the year

Clariane at the first half 2024

Figures as of 30 June 2024.



100%

of facilities ISO 9001 certified (from the scope defined on 31 December 2019)

54%

women in Top Management

12%

employees enrolled in a training course leading to qualifications.

Top Employer

- Germany
- Belgium
- France
- Italy

Our three areas of activity

Care homes

Care homes are nursing facilities specialising in the care of dependent elderly people.

As of June 30, 2024, the Clariane network comprised 669 care homes under various brands in its host countries: Korian in Germany, Belgium, France and Italy, Seniors Residencias in Spain, Hestia Zorg, Het Gouden Hart and Stepping Stones in the Netherlands. Each of these facilities offers both long-term care and short stays, particularly in support of carers and following periods of hospitalisation.



669 care homes
(as of 30 June 2024)

60,575 beds capacity
(as of 30 June 2024)

Healthcare facilities and services

Clariane's healthcare activities comprise medical, post-acute and rehabilitation care facilities and mental healthcare clinics. These structures provide full hospitalisation services as well as day hospitalisation and consultations.

Our 281 specialised healthcare facilities (30 June, 2024) are located mainly in three European countries (France, Italy and Spain). They all work closely with local public hospitals to provide clear and continuous care pathways, and play a crucial role in regions with inadequate access to healthcare. In 2023, the Clariane health network cared for 700,000 patients of all ages, hospitalised on a full-time basis or in day care.



281 healthcare facilities
(as of 30 June 2024)

14,305 beds capacity
(as of 30 June 2024)

Shared living solutions

Lifestyles are evolving. New generations of seniors wish to maintain both an active social life and their autonomy for as long as possible. To meet the aspirations of the elderly in terms of care and support, Clariane has developed alternative forms of accommodation such as shared living houses. These residential solutions are rounded out by home care services such as those offered by the Petits-fils network and its 271 agencies in France (as of 30 June 2024).



175
On June 30th, 2024, the Âges & Vie shared living house are deployed in 175 French towns and villages.

Our brands



The Clariane community today

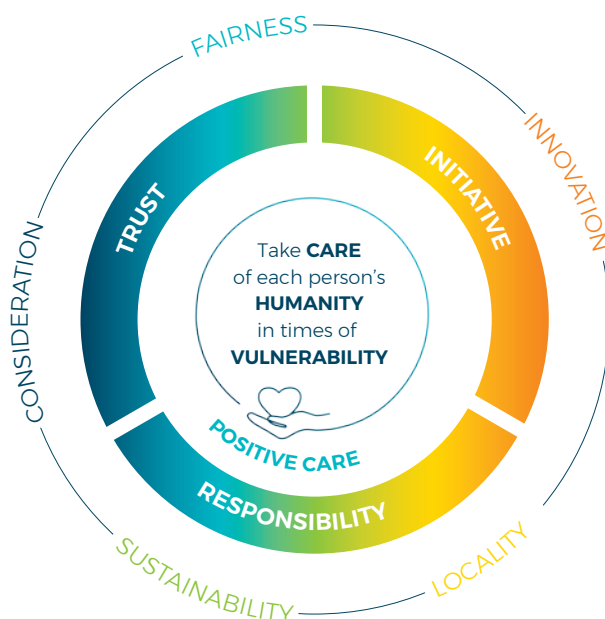
To take care of each person's humanity in times of vulnerability: our Group's purpose, as enshrined in its articles of association. It is common to all our business activities, and rooted in the group's three values: trust, responsibility, and initiative.

A purpose-driven company

As a purpose-driven company, we affirm both that our role involves contributing to society and that our business model is aligned with our social and environmental objectives. We are committed to building trust and aligning ourselves with our stakeholders, both at the global and the local level.

Five commitments

We have enshrined five commitments in our articles of association: consideration, equity, innovation, proximity through the primacy of local ties, and sustainability in the use of resources. These five commitments structure our relations with the various categories of stakeholders, with patients and their carers, with our employees and with local communities. These five commitments are integral to fulfilling our mission.



CONSIDERATION

Show respect and consideration to every stakeholders



FAIRNESS

Develop a fair and sustainable business operating model



SUSTAINABILITY

Protect our communities' life environment through the adaptation of our processes and behaviors



LOCALITY

Harness our geographic footprint. Build a resilient local ecosystem



INNOVATION


Encourage and enhance innovation to help better prevent illnesses, increase the effectiveness of treatments

Our three values

Clariane's three values are the foundations of our activities and expertise. They lie at the heart of our commitments and guide our actions on a daily basis. Trust, responsibility, initiative are inextricably linked: a lasting relationship with our stakeholders is based on mutual trust, is renewed through initiative, and is nurtured by responsible decisions.

A stronger structure

Last November, Clariane opted to strengthen its financial structure with a four-pronged plan designed to overcome the general deterioration of access to finance. Three are already achieved: the signing of two new property partnerships (€230m), securing real-estate debt lines (€200m), implementing a capital increase (€329m). Disposal programme well underway with around 40% of the total amount secured during the period out of an expected total of €1 billion to be raised by 2025.



The Clariane fondation aims to listen to and promote caregivers, and to improve public perceptions of caregiving professions. The foundation's work is guided by a diverse and prestigious Scientific Council. Clariane manages two other foundations, in Germany and in Spain.