

Environmental and Energy Policy

The Clariane group is the **leading European community in care, healthcare and hospitality for people in times of vulnerability**. It operates nursing homes, specialized healthcare facilities and services, social services, homecare services and shared housing.

The Group's environmental and energy policy aims to **address the** following **environmental issues**, their impacts on the living conditions of our patients, residents, families, employees and local communities, as well as the financial and operational risks they represent for our activities:

- **Energy efficiency and dependence on fossil fuels**
- **Climate change** and its consequences in terms of extreme weather events
- **Waste production**, particularly hazardous waste from medical activities
- **Scarcity of natural resources**, including water resources
- **Impact on biodiversity**, particularly through land use change

The environmental and energy policy is in line with the 5 social and environmental objectives of Clariane's mission as a purpose-driven company, particularly its **Sustainability** commitment. It sets the following **priorities**:

- **Energy** - Improving the energy performance of sites and transitioning to low-carbon energy sources.
- **Climate** - Reduce the Group's carbon footprint across all operating perimeters in line with the Paris Agreement, and adapt its facilities and processes to mitigate the impacts of climate change.
- **Circularity** - Reducing the use of materials and volumes of waste, and increasing waste reuse and recycling.
- **Natural resources & biodiversity** - Reduce the impact on water and other natural resources, implement measures to protect biodiversity, and develop nature-based activities to enhance the well-being of patients/residents and guests at our facilities.

The Group's General Management makes sure that the main Country business units, with the full support from the Group support functions concerned, implement :

- Full **integration** of the environmental and energy policy **into strategic and financial plans**,
- Compliance with **regulatory requirements** and their specificities in each country, as well as regular monitoring of changes in these requirements,
- Monitoring of **indicators and targets** related to environmental and energy issues, with priority given to those linked to external commitments (including SBTi) and the CSR dashboard,
- **Environmental and energy performance criteria** taken into account when selecting suppliers and evaluating investments,
- A **continuous improvement** approach to environmental and energy performance, based on action plans,
- **Awareness-raising** on these issues among all employees and key external stakeholders.

This policy applies to **all the geographical areas** in which the Group operates. It concerns **all activities and services operated by Clariane**. The implications of these commitments and actions shall also be extended to **suppliers, franchise networks, and commercial & real-estate partners** through the contracts that bind them.

Guided by its 3 core values - **Trust, Responsibility & Initiative** - the Group's General Management is committed to providing the teams with all the support they need to apply and comply with this policy. It ensures that the policy is respected and implemented, through a dedicated **governance involving management, supervisory and advisory committees**. It requires regular communication on key indicators.

Paris, December 30th, 2024

Clariane Chief Executive Officer

A handwritten signature in blue ink, consisting of a large, stylized 'S' followed by a horizontal line and a small vertical stroke at the end.

Sophie Boissard

Environmental and Energy Policy Main priorities



Sustainability: Protecting our communities by contributing, through our daily practices and behavior, to the fight against climate change and the preservation of biodiversity.



7.2, 7.3



9.4



11.2, 11.6,
11.7



12.2, 12.3,
12.4, 12.5,
12.8



13.2, 13.3



15.3, 15.9



Energy and Climate

In line with the Paris Agreement and our low-carbon trajectory (-46% scopes 1 & 2 in 2031 vs. 2021, -27.5% scope 3 in 2031 vs. 2021)

- **Measure and reduce our energy carbon footprint** by adopting energy-saving practices, using more energy-efficient equipment and facilities, and significantly reducing the share of fossil fuels in our energy consumption
- **Measure and reduce the carbon footprint of our entire value chain** by working with our suppliers and stakeholders to reduce greenhouse gas emissions linked to the purchase of goods and services, travel, building construction and waste management
- **Analyze physical and transitional climate risks** and their short-, medium- and long-term impacts on our facilities and activities
- Adapt our facilities and processes to **mitigate the impacts of climate change on our facilities** and maintain the quality of life of our residents, patients and employees.



Circularity

- **Improve the measurement and monitoring of the various types of waste produced in facilities**, with particular attention to hazardous waste (ie. medical waste, chemicals)
- **Develop the sorting and recovery** of our various waste streams to improve the sorting rate and reduce the proportion of non-valorized waste
- **Reduce material use and waste volumes** across our key activities and processes by
 - limiting material & food waste, packaging and single-use items,
 - increasing equipment utilization and lifetime
 - encouraging rental or reuse / re-employment



Natural resources and biodiversity

- **Reduce our water consumption**, particularly in water-stress areas, and implement water-saving and water-reuse systems
- **Identify our impacts on other natural resources** and prioritize actions to limit them in close collaboration with our suppliers
- **Implement measures to protect biodiversity** in the design and operations of our facilities, in particular by
 - limiting soil-sealing
 - increasing the greening of outdoor spaces and diversifying plant strata
 - implementing reasoned and differentiated management of green spaces
- **Develop nature-based activities** to enhance the well-being of everyone in our facilities and nurture a desire to preserve biodiversity